

## Cancellation & Refunds

### Cancellation

1. If you think, you have received the product in a bad condition or if the packaging is tampered with or damaged before delivery, please refuse to accept the package and return the package to the delivery person. Also, please call our customer care at 9307862303 or email us at [care@axiafood.com](mailto:care@axiafood.com) mentioning your Order ID. We will ensure that a brand new replacement is issued to you with no additional cost. Please make sure that the original product tag and packing is intact when you send us the product back.

2. All refunds will be processed within 5 number days of receiving returned product. It will remain the customer's responsibility to return the product in unused condition. There should not be any signs of damage on either the product or the box to be eligible for a refund.

### Refunds

1. You can cancel your order any time before it has shipped, we will refund entire amount.

2. In case you feel that the product received is not as shown on the site or as per your expectations, you must bring it to the notice of our customer service within 48 hours/days of receiving the product.

3. Refunds for subscription will be processed after 5 days.

### Factory Address

418/C, Shreepati Nagar,  
Near Kharedi Vikri Sangh,  
Bhor, Pune 412206 (India)

CIN: U15549PN2018PTC178223